

JFS Van Guide & Agreement



Quick Reference Table

 Who can ride?	Older adults and adults with disabilities in the Greensboro/Guilford County Jewish community who are approved to use the service.
 Where can I go?	Local medical, social, educational, religious, and shopping destinations (Guilford County).
 When does it run?	Usually during business hours. Often on Shabbat & major Jewish holidays for religious services; Sunday or evening trips are limited and are typically only for JFS events. All trips depend on driver availability.
 What does it cost?	The current subsidized cost is \$3 per ride (each way) . Transportation to religious services is free. Costs may change if operations, donations, or subsidies change.

Before I Ride

	I complete the approval steps. I understand that JFS may schedule an assessment to make sure I can ride safely. I will complete the emergency contact form, waiver, and passenger agreement before I begin riding.
	I ride in the way I am approved to ride. If my assessment says I need a companion or wheelchair transportation, I will follow that plan. One (1) approved companion may ride with me at no charge.
	I understand this service is for adults only. No one under 18 years of age may ride the JFS Van.

Safety on the Van

	I follow the driver's instructions. I will follow all JFS Van policies and the driver's directions while getting in, riding, and getting out of the van.
	I buckle up every time. I will ride seated with my seat belt buckled. If I use a wheelchair, I will use both the lap belt and shoulder belt, and the wheelchair must be secured in the van.
	I do not stand while the van is moving. No passenger may ride standing in the van.
	I keep the van smoke-free. Smoking is not allowed on the JFS Van.

Scheduling My Ride

	I schedule early. I will call the JFS Administrative & Program Assistant at 336-852-4829 x222 as soon as I know I need a ride and at least 3 days before the ride.
	I stay flexible. I understand the van is a courtesy service shared by other passengers. Pick-up and drop-off times may vary, and the van may not be able to return immediately if my appointment ends early.
	I cancel or change rides as soon as possible. I will call the JFS Administrative & Program Assistant if I need to change or cancel. If I must cancel after hours, in the evening, or on a weekend, I will call the JFS Van Phone at 336-601-2626 to notify the driver directly.
	I know reminder calls may be made. JFS may call the day before my trip to remind me about the ride.

Being a Good Passenger

	I am respectful. I will be clean and hygienic. I will be courteous to drivers, other passengers, JFS staff, and community members. I understand that disrespectful or unsafe behavior may mean I can no longer ride the van.
	I protect others when I am sick. If I know I am ill and could be contagious, I will notify JFS and will not ride the van during that time.
	I understand service may be refused. JFS and JFS Van drivers reserve the right to refuse service when needed.

My Agreement

I, _____, understand and agree to follow these JFS Van policies and procedures while riding the JFS Van. I understand that if I do not follow them, I may no longer be able to use this service.

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Print Name

Signature / Date

